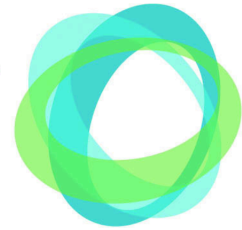


FUTUREENERGY



GUARANTEE

Futureenergy products carry a two year limited product guarantee to the original purchaser beginning upon the date of installation or ninety (90) days after shipment from our factory, whichever comes first against defects in parts or workmanship unless otherwise specified. The guarantee covers replacement of faulty parts. In the event of a part failure due to faulty parts or workmanship, the part will be replaced free of charge during the guarantee period only. Once we have established the reason for failure, Futureenergy may refund the shipping costs assuming that the item has failed due to faulty workmanship or materials. If the item has failed due to wear and tear, misuse, damage or vandalism, no refund will be issued. Alternatively, the customer may visit our premises by arrangement to exchange the faulty unit. No exchange will be given without the return of the original part. This guarantee has specific exclusions:

Wear and tear.

Accidental damage or damage due to abuse, misuse or vandalism.

Damage caused to wind turbine and electronics by exposure to high winds, or gusts exceeding the maximum design speed of the turbine.

Damage caused to wind turbine and electronics by disconnecting any component during operation. Disconnection of the grid tie inverter, batteries, charge controller or turbine whilst any component is powered/delivering power can cause irreversible damage.

The guarantee is automatically invalidated if any part of a system is modified or removed (even if the modified part is not the component that has failed).

Damage caused to the wind turbine or blades caused by over-spinning due to running without suitable load or battery connected.

Damage caused to wind turbine by out-of-balance hub/blades. The responsibility of balancing the blades lies with the installer, who must do so AFTER assembly.

Failure to periodically service and maintain system in accordance with maintenance schedule.

Damage caused to wind turbine blades due to abrasion by particles carried by the wind.

No liability is accepted for any damage caused to persons or property as a result of failure to follow product safety instructions, misuse, or as a result of alternative installation methods, fixings or applications outside of those specified by Futureenergy.

Futureenergy wind turbines should be operated at a safe distance from individuals and property. If you are unsure, please consult Futureenergy before setting up the equipment.

The turbine should not be erected where tower failure or turbine failure can cause the wind turbine or blades to fall onto individuals or property. When the wind turbine is operational, no personnel should come within a distance equivalent to twice the tower height for safety reasons. Any injury caused by failing to heed these warnings will not be the liability of Futureenergy.

Futureenergy denies any liability for damage to any other equipment that may be used in conjunction with our products unless it can be demonstrated that our equipment is at fault. This is because we have no control over individual system design and what equipment is used or how it may be used, and therefore we are not in a position to guarantee its safeguard. Sometimes incompatibility can occur between different types of equipment. If in doubt please consult us beforehand.

Damage to batteries due to excessive deep discharge, short-circuiting, excessively high load, excessive charging, loss of electrolyte, or any condition outside of the manufacturer's specification for battery use.

This does not affect your statutory rights.